



# 1:1 Program Updates

## IMSA Loaner Computer Service Fee Notices

- On Wednesday January 22, 2009
  - We sent out e-mail notices to 24 families who's student had not returned the delivery delay loaner by 4:00pm on Tuesday January 21, 2009.
  - The notices stated they had incurred a \$ 25.00 service fee, the service fee would accumulate every week and be posted to the student PowerSchool/Obligations record every four weeks or when the loaner was returned.
  - We will send the notices every Tuesday morning for all loaners not returned by 4:00pm on Monday with the exception of holidays that land on Mondays. Then the deadline and notices will be processed a day later.
- Current status of delivery delay loaners
  - Since the notices was sent out we received a few loaners back. Currently 16 families will be charged the service fee next week.
  - We have 14 families who have been granted waivers to the service fee because they have a computer on order and it has been delayed by the manufacture or reseller.
  - Five families have been awarded scholarship loaners do to changes in their financial situation since summer.
  - 50 families have returned the delivery delay loaners and are working with their own computer



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## Moving forward with support for MPC/Gateway tablet computers

- Looking for alternative way to get parts
- Looking for alternative companies that might sell support
- If/When we can:
  - Buy parts on behalf of students/parents
  - Charging students/parents via PowerSchool/Obligations for the cost and shipping of the replacement parts
  - Performing the repairs free of charge at IMSA

## Adding additional supported computers to the Computer Purchase Program

- We are in the process of adding HP (2730P) and Fujitsu (T5010) to the list of fully supported computers for the Computer Purchase Program for the AY10 (09-10) school year.
- We have evaluated demo units from both manufactures and have been pleased with the results.
- We are still waiting on a demo unit from Lenovo (x200)
- This work is scheduled to be done by the end of March.



## Other

- Contacted District 211 – they have ~2000 Gateways that they are trying to support. Looking for parts and 3<sup>rd</sup> party repair Options
- Contacted College of DuPage. Same situation
- Contacted Scariano, Himes, and Petrarca on legal remedies
- Summary – file claim in bankruptcy court