



Class of 2015

1:1 Computing @ IMSA

Briefing

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Agenda

- 1:1 Computing @IMSA Overview
- 1:1 Computing @IMSA Web Site
 - Computer Purchase Program
- Loaned Equipment
- Support
- Communications
- Questions/Answers



Overview

- Began in 2006/2007 school year with Class of 2009
- Phased in Tablet PC 1:1 Program over three years
- 2009/2010: 100% saturation of Tablet PCs
- 2010/2011: Conducted a 1:1 Program assessment
- 2011/2012: Dropped Tablet PC requirement, required standard laptops for Class of 2014



Web Site

- ***www3.imsa.edu/helpdesk/1to1***
 - ***News and Program Updates***
 - ***Parent Student FAQ***
 - ***Current: Class of 2015***
 - ***Computer Purchase Program***
 - ***On-Site Computer Support Program***
 - ***Student Computer Loan Program***



Computer Purchase Program

- Laptop Specifications and Features Comparison Matrix (PDF)
- IMSA Installed Software Suite Matrix (PDF)
- Make/Model Purchasing Information
- Purchase Summary to date (PDF)
- Service Experience



Package Deals

- Price(s) includes
 - Professional Grade Laptop Computer (HP or Fujitsu)
 - 3 Year Accidental Damage Protection Extended Warranty
 - Padded Laptop Backpack Case
 - 500GB External USB Hard Drive
 - 8GB USB Flash Drive
 - 15' Ethernet Network Cable
 - IMSA Logo and Student Name Laser Etched



Prices

- Fujitsu S751, 14", i5 CPU \$ 1285.00
- Fujitsu E751, 15.6", i7 CPU \$ 1423.00
- HP 8460p, 14", i5 CPU \$ 1471.00
- HP 8560p, 15.6", i7 CPU \$ 1856.00



Additional Information

- All students must purchase:
 - Adobe Photoshop Elements
 - Due to Adobe software licensing restrictions we are unable to provide this software via our site license
- Purchase laptop by July 6, 2012



Loaned Equipment

- Provided under the following circumstances
 - Scholarship: year long for families with financial challenges
 - Repair: Student's computer failed and needs repair
 - Short Term: Specific special project



Loaned Equipment

- Student's Responsibility
 - 100% responsible for safe care and return
 - Responsibility is not transferable to family members or friends
 - Damage done by family members or friends is still the responsibility of the student who checked out the equipment



Loaned Equipment

- Scholarship Loaner
 - Provided for the entire year, must be returned at the end of the school year
 - Must be requested each year
 - Additional paper work required and request sent to Principal's Office



Loaned Equipment

- Repair Loaner:
 - Provided for specific amount of time
 - If system purchased via computer purchase program; until theirs is repair or end of school year
 - If purchases out side of computer purchase program; 45 days maximum or end of school year
- Short Term Loaner:
 - Provided for a maximum of 2 weeks
- All loaned equipment must be returned at end of the school year



Loaned Equipment

- Condition of loaner computer equipment
 - State Budget and Procurement Issues
 - Our best loaner equipment reserved
 - Student's best interest



Loaned Equipment

- **Damaged loaned equipment**
 - \$ 50.00 fine if loaner equipment is returned physically damaged beyond normal wear
 - Vandalism of loaned equipment will result in student being charged for the full repair cost and may face disciplinary action
- **Lost/Stolen Equipment**
 - Student charged full replacement cost of lost or stolen equipment



Support

- On Campus Support
 - Student Computing Support (SCS) Team
 - 30-45 students trained and certified
 - 4-6 SCS team members per residence hall
 - Available 19/7 (19 hrs/day, 7 days/week)
 - 1st tier support for students
 - SCS is part of IMSA's Service Learning Program
 - ITS HelpDesk (professional) Staff
 - 5 Adult staff members
 - Availability; 9 hrs/week day
 - Hardware repairs and computer equipment loans are always routed through the ITS HelpDesk Office



Support

- We track all student and staff service requests
- Any time we can reference any service request history



Communications

- Parents will receive e-mail from our request tracking system under the following conditions
 - Student Computer Hardware Repairs
 - Loaner equipment is due, over due, fees and fines
- We use parent e-mail addresses stored in PowerSchool
- E-Mail will come from IMSA SCS HelpDesk (scshelp@imsa.edu)



Questions

Answers